



129 Santa Fe
Alamosa, CO 81101
719-379-3839
btc@gojade.org

Of Special Interest to You: Helpful Tips to Ensure Great Service

▪ Digging?

- If you plan to do any digging, the Utility Notification Center has a new number to call: 811. Planning ahead and taking the simple step to have your phone lines marked can help insure uninterrupted telephone service.

▪ Do Not Call

- It is your right to register with the national "Do Not Call" database. Customers may register their residential telephone number, including wireless numbers, on the national Do-Not-Call Registry at no cost, either by telephone or via the Internet. To register on the Internet go to www.donotcall.gov or by telephone, call 1-888-382-1222 or TTY, call 1-866-290-4236. You must call from the telephone number you wish to register. Do-Not-Call Registry will be effective three months following your registration. Your number will remain in the registry for five years, at which time you may re-enter your number on the list.

▪ Colorado Public Utilities Commission

- In compliance with the Colorado Public Utilities Commission rules, this is to advise you that calling party telephone numbers, including non-listed or unpublished numbers, may be revealed to called parties that subscribe to Caller ID, ISDN and toll free 1-800/888/900 numbers. These called parties are restricted from reusing or selling the calling parties telephone numbers. For more information about calling number delivery, please call 379-3839.

▪ Our Service Offerings

- Voice grade access to the public switched network
- Access to interexchange services
- Local usage
- Access to directory assistance
- Dual tone multi-frequency signaling or its functional equivalent
- Lifeline service
- Single-party service or its functional equivalent
- Toll limitation for low income consumers
- Access to emergency services
- Voice Mail

- Access to operator services
 - Access to high speed internet
- **Trouble Paying Phone Bills? Try Lifeline through Blanca Telephone**
 - The Lifeline program is a federal program offering telephone discounts to low-income residential customers in all U.S. states and territories. Those who qualify may receive a discount on monthly basic phone service, depending on where you live.