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## **Of Special Interest to You: Helpful Tips to Ensure Great Service**

- **Digging?**
  - If you plan to do any digging, the Utility Notification Center has a new number to call: 811. Planning ahead and taking the simple step to have your phone lines marked can help insure uninterrupted telephone service.
- **Do Not Call**
  - It is your right to register with the national “Do Not Call” database. Customers may register their residential telephone number, including wireless numbers, on the national Do-Not-Call Registry at no cost, either by telephone or via the Internet. To register on the Internet go to [www.donotcall.gov](http://www.donotcall.gov) or by telephone, call 1-888-382-1222 or TTY, call 1-866-290-4236. You must call from the telephone number you wish to register. Do-Not-Call Registry will be effective three months following your registration. Your number will remain in the registry for five years, at which time you may re-enter your number on the list.
- **Colorado Public Utilities Commission**
  - In compliance with the Colorado Public Utilities Commission rules, this is to advise you that calling party telephone numbers, including non-listed or unpublished numbers, may be revealed to called parties that subscribe to Caller ID, ISDN and toll free 1-800/888/900 numbers. These called parties are restricted from reusing or selling the calling parties telephone numbers. For more information about calling number delivery, please call 379-3839.
- **Our Service Offerings**
  - Voice grade access to the public switched network
  - Access to interexchange services
  - Local usage
  - Access to directory assistance
  - Dual tone multi-frequency signaling or its functional equivalent
  - Lifeline service
  - Single-party service or its functional equivalent
  - Toll limitation for low income consumers
  - Access to emergency services
  - Voice Mail

- Access to operator services
- Access to high speed internet
- **Trouble Paying Phone Bills? Try Lifeline through Blanca Telephone**
  - The Lifeline program is a federal program offering telephone discounts to low-income residential customers in all U.S. states and territories. Those who qualify may receive a discount on monthly basic phone service, depending on where you live.